HEALTH CARE MANAGEMENT • LA GESTION DES SOINS DE SANTÉ

Physicians in health care management: 4. Case Mix Groups and Resource Intensity Weights: physicians and hospital funding

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In the second of two articles on Case Mix Groups (CMGs) and Resource Intensity Weights (RIWs) the authors describe how these measures are used to adjust the funding of hospitals in Ontario. Because CMGs and RIWs are based on medical chart information concerning diagnoses, concurrent illnesses and main procedures the role of physicians in recording this information is important to the outcome for hospital funding. CMGs and RIWs provide the basis for the calculations of the average cost per weighted case for hospitals and for groups of comparable hospitals. The Ontario Ministry of Health originally gave equity adjustment payments to hospitals with low average costs per weighted case to raise their funding toward norms of comparable hospitals. However, it is now proposed that hospitals with high average costs per weighted case be targeted for budget cuts. In the face of greater case-mix-based hospital funding in the future physician recording of information will be ever more critical.

Dans le deuxième de deux articles sur les groupes mixtes de cas (GMC) et les facteurs de pondération de la teneur en ressources (PTR), les auteurs décrivent comment le financement des hôpitaux en Ontario est rajustér en fonction de ces mesures. Comme les GMC et les facteurs de PTR sont fondés sur des renseignements tirés des dossiers médicaux et qui portent sur les diagnostics, les affections simultanées et les principales interventions, le rôle que jouent les médecins dans la consignation de ces renseignements est important pour le financement des hôpitaux. Les GMC et les facteurs de PTR servent de base de calcul du coût moyen par cas pondéré pour les hôpitaux et les groupes d'hôpitaux comparables. Le ministère de la Santé de l'Ontario accordait à l'origine des rajustements aux hôpitaux dont les coûts moyens par cas pondéré étaient faibles afin de porter leur financement au niveau de ceux des hôpitaux comparables. Or, on propose maintenant que les hôpitaux dont les coûts moyens par cas pondéré sont élevés soient la cible de compressions budgétaires. Étant donné qu'à l'avenir, le financement sera basé de plus en plus sur les GMC, la consignation des renseignements par les médecins joue un rôle encore plus critique.

n a previous article we stated that in the 1990s physicians in Canadian hospitals will be more involved than ever in planning and management; their participation will be crucial to making effective financial decisions within and among hospitals.

Case Mix Groups (CMGs) and Resource Intensity

Weights (RIWs) (registered trade marks of the Hospital Medical Records Institute [HMRI]) provide data concerning the relation between the medical and financial dimensions of a hospital. CMGs define different types of hospital inpatients (the medical dimension), and RIWs estimate the relative resources used by each patient type

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(the financial dimension). Understanding these tools is important because the information physicians enter on an inpatient medical chart directly affects hospital funding in Ontario and Alberta, and may soon affect hospital funding in other provinces, and because CMGs and RIWs provide physicians and managers with better information with which to plan and manage hospital case mixes in accordance with strategic and operational plans.

The previous article described why CMGs and RIWs were developed and showed the calculation of RIWs for typical and atypical cases. This article builds on this foundation by describing the current method of hospital funding adjustment in Ontario and the physician's role in recording information.

Hospital funding in Ontario

Since the system of global hospital budgets was introduced across Canada in the early 1970s, questions have been raised about the fairness of funding determi-

nation, for both base budgets and annual increments. These questions have focused on several perceived shortcomings of the system: the imbalances that existed when the global budgets were established and the further distortions caused by annual increases in budgets to account for inflation, the allocation of growth funding based on imprecise measures of the increase in each hospital's workload, the inadequate provision for demographic pressures, the inconsistency of government funding of hospital deficits and the variation in funding of new and expanded programs.

In November 1988 the Ontario Hospital Association, the Ontario Council of Teaching Hospitals and the Ontario Ministry of Health (OMH) asked the HMRI to develop a measure of hospital output that would be fairer and more flexible than current measures. After conducting research into tools used to determine funding in US hospitals, such as diagnosis-related groups and New York Service Intensity Weights, the HMRI developed RIWs. RIWs were first used in early 1990 to determine growth and equity funding of Ontario hospitals. The

CMG*		No. of cases						
	RIW†	Ту	pical	Atypical		Total		
		Actual	Weighted‡	Actual	Weighted§	Actual	Weighted	
1. Craniotomy								
procedures, no								
complications	2.8390	8	22.71	2	6.13	10	28.84	
2. Craniotomy								
procedures,								
complications	5.6915	14	79.68	1	8.82	15	88.50	
3. Spinal procedures	2.1364	31	66.23	3	42.75	34	108.98	
4. Extracranial								
vascular procedures	2.2021	43	94.69	4	1.40	47	96.09	
5. Ventricular shunt								
revision	1.3633	126	171.78	7	30.69	133	202.47	
6. Carpal tunnel								
release and special								
nervous system								
procedures	0.5648	398	224.79	6	14.19	404	238.98	
7. Peripheral, cranial,								
other nervous system								
procedures, no								
complications	1.4840	62	92.01	9	52.28	71	144.29	
8. Peripheral, cranial,								
other nervous system								
procedures,								
complications	2.3268	16	37.23	7	3.47	23	40.70	
9. Spinal disorders								
and injuries	1.3213	54	71.35	5	5.36	59	76.71	
10. Neoplasm of								
nervous system	1.4100	79	111.39	8	9.50	87	120.89	
Total		831	971.86	52	174.59	883	1146.45	

Calculated by multiplying actual cases by the RIW

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[§]Each atypical case in a CMG has a unique RIW; therefore, the weighted number is the sum of the RIWs in the CMG.

principle underlying equity funding is that hospitals providing comparable acute inpatient services have similar resource needs and are, therefore, entitled to equitable funding.

The adjustment of hospital funding is based on average cost per weighted case, which is calculated in three steps. First, the number of weighted cases for the hospital is determined from annual HMRI data about its inpatient caseload. After each patient is discharged the physician identifies the most responsible diagnosis, secondary diagnoses, concurrent illnesses and main procedures used. These data, recorded on the HMRI abstract, determine which CMG and RIW are assigned to each case. The CMG data for all cases in a year are then aggregated to produce the annual hospital caseload.

Consider the annual case data for a sample hospital, shown in Table 1. For typical cases in CMG 1 (craniotomy procedures, no complications) the number of cases (8) is multiplied by the RIW (2.8390) to yield 22.71 weighted cases. For atypical cases in CMG 1 each case has a unique RIW, and the sum is 6.13 weighted

Item	Co	Cost, \$		
Total hospital costs	out Pla	2 500 000		
Minus nonpatient care expenses				
Research	5000			
Cafeteria	10 000			
Non-shareable depreciation	2500			
Building depreciation	4500			
Hospital share of employee				
benefits	750			
Total patient-related expenses		2 477 250		
Minus outpatient expenses				
Surgical day care	17 500			
Ambulatory care	42 500			
Diagnostic/therapeutic services	59 000			
Medical staff remuneration	12 500			
Administration/support services	15 000			
Total inpatient expenses		2 330 750		
Minus long-term care expenses	33 500			
Acute inpatient cost		2 297 250		

cases. Therefore, the annual hospital workload in CMG 1 is 28.84 weighted cases. The weighted cases for each CMG are then aggregated to determine the annual hospital workload (1146.45 weighted cases for the sample hospital).

A useful ratio called the case mix index (CMI) is calculated by dividing the total number of weighted cases by that of actual cases. From the data in Table 1 the CMI for this hospital is 1.29, which means that one of the hospital's patients uses on average 1.29 times as many resources as the average typical patient in a Canadian hospital. The CMI can be calculated for a hospital, a program, a service or any other hospital unit.

The second step is to determine the hospital acute inpatient cost by subtracting all expenses for nonpatient, outpatient and long-term care from the total hospital cost (Table 2). (Weights for outpatient workload have not yet been implemented.)

In the third step the acute inpatient cost is divided by the number of weighted cases (determined in the first step). For our sample hospital the average cost per weighted case is \$2004 (Table 3).

As well, the average cost per weighted case for each "peer group" of hospitals in the province is calculated. Each Ontario acute care hospital is assigned to one of seven peer groups: teaching hospitals with high CMIs, teaching hospitals with low CMIs or hospitals with 400 or more beds, 200 to 399 beds, 100 to 199 beds, 50 to 99 beds or less than 50 beds. For the peer group to which our sample hospital belongs the average cost per weighted case is \$2064 (Table 3).

Physician's role

Physicians have a critical role in determining the average cost per weighted case; they identify the most responsible diagnosis, secondary diagnoses, concurrent illnesses and main procedures, which determine the assignment of CMGs and RIWs.

Suppose physicians in XYZ Hospital consistently fail to record in medical charts complications in typical cases involving craniotomies. What are the effects of

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Hospital	Total cost, \$	Acute inpatient cost, \$	No. of weighted cases	Case mix index (CMI)	Average cost per weighted case,* \$
A	2 000 000	2 100 000	1 000	1.2700	2 100
В	2 250 000	2 200 000	1 050	1.2800	2 095
XYZ	2 500 000†	2 297 250†	1 146	1.2933	2 004
C	2 750 000	2 400 000	1 175	1.3000	2 043
D	3 000 000	2 500 000	1 200	1.3100	2 083
Total (peer group)	edeal.	11 497 250	5 571		2 064

*Calculated by dividing the acute inpatient cost by the number of weighted cases. For the peer group the sum of the acute inpatient costs is divided by the total number of weighted cases.

†From Table 2.

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this oversight on weighted cases and on the average cost per weighted case? As shown in Tables 4 and 5 XYZ Hospital has 40 fewer weighted cases than it would have if physicians had recorded the complications, and its average cost per weighted case has increased by \$73 because total weighted cases (the denominator) is lower than it should be. If physicians in other hospitals do not fail to record complications XYZ Hospital's average cost per weighted case is relatively higher and the hospital is deemed relatively less efficient.

Of course, this example is contrived — the effects of poor case recording on the average cost per weighted case in a particular hospital will depend on the magnitude of the recording problem, the number and types of physicians, the case mix and the volume of cases. Regardless of these factors, the physician's role is critical to ensuring that the information recorded in medical charts is complete, accurate and relevant and, thus, that the hospital receives the credit it is due.

Equity funding of Ontario hospitals

In the first four rounds of equity funding (1989 to 1993) the aim was to augment the resources of hospitals with low average costs per weighted case. If a hospital's

Table 4: Number of weighted cases in the sample hospital when physicians record and fail to record complications in charts of patients having undergone craniotomy procedures (CMGs 1 and 2)

		No. of cases		
Variable	RIW	Actual	Weighted	
Complications recorded	stere dans to re	. 1/1.1	Corems	
CMG 1	2.8390	8	22.71	
CMG 2	5.6915	14	79.68	
Total		22	102.39	
Complications not recorded				
CMG 1	2.8390	22	62.46	
CMG 2	5.6915	0	0	
Total		22	62.46	

average cost per weighted case was greater than the average for its peer group the hospital was not entitled to an equity adjustment. However, if a hospital's average cost per weighted case was lower than the average for its peer group, the imbalance — the difference between the hospital's cost per weighted case and the average for the peer group — was calculated. The hospital received an equity adjustment equal to its share of the total imbalances of all hospitals multiplied by the equity funds available. If the hospital had received an equity payment in the previous year, this amount was subtracted from that of the current year. The hospital received a cheque for the equity adjustment and had its global budget permanently increased by this amount.

This program of equity adjustments (known as Ontario transitional funding) had three phases. In the first phase, equity adjustments were calculated in October 1989 based on data from the 1987-88 fiscal year. As a result, \$25 million in equity funding was distributed to Ontario hospitals in March 1990. In the second phase \$40 million was distributed in February 1991 based on 1988-89 data, and in the third phase \$60 million was distributed in February 1992 based on 1989-90 data. Although Ontario transitional funding ceased on Mar. 31, 1992, the responsibility for equity funding was assumed by the Hospital Funding Committee (HFC), a subcommittee of the Joint Planning and Policy Committee of the OMH and Ontario Hospital Association. The HFC subsequently recommended the distribution of \$21 million in equity funding, based on 1990-91 data, to Ontario hospitals in October 1992.

After this round of funding the Ontario government, facing serious fiscal problems, made unprecedented net reductions in hospital revenues. Ontario Health Minister Frances Lankin announced in the autumn of 1992 that base operating budgets would be capped at the 1992–93 levels for the 1993–94 and 1994–95 fiscal years; further spending control measures were announced in the spring of 1993. These actions triggered serious discussions about the need to reallocate scarce hospital funds to promote the appropriate use of available resources and to further the principle of funding equity.

In November 1993 the HFC recommended such re-

Hospital	Total cost, \$	Acute inpatient cost, \$	No. of weighted cases	CMI	Average cost per weighted case, \$
A	2 000 000	2 100 000	1 000	1.2700	2 100
В	2 250 000	2 200 000	1 050	1.2800	2 095
XYZ	2 500 000	2 297 250	1 106	1.1386	2 077
C	2 750 000	2 400 000	1 175	1.3000	2 043
D	3 000 000	2 500 000	1 200	1.3100	2 083

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allocation,² to be made in two steps. First, the committee identified hospitals for which OMH funding was to be reduced. Hospitals within a peer group were ranked from those with the lowest cost per weighted case to those with the highest for each of 5 years. A hospital was identified for a reduction in funding if its average rank over the 5 years was greater than the critical rank³ for its peer group and if its average cost per weighted case in the 1992–93 fiscal year was in the highest 25th percentile for its peer group. The first condition identified hospitals with persistently high costs per weighted case, and the second identified those with a high cost per weighted case in the most recent fiscal year.

Second, the committee calculated the amount of the reduction in OMH funding. This was the lower of two amounts: the amount needed to reduce the hospital's cost per weighted case in 1992–93 to that of the 75th percentile for its peer group or 5% of the hospital's total costs for acute care and care of newborns (calculated by

the method shown in Table 2). These limits on the reductions created a "buffer zone" above the median cost per weighted case for the peer group to allow for characteristics of individual hospitals that may not be taken into account in the formula.

Table 6 shows the calculation of the average cost per weighted case for the 1992–93 fiscal year for hospitals in three peer groups (teaching hospitals with high CMIs, teaching hospitals with low CMIs and hospitals with 400 or more beds). With the use of this method, five hospitals in these three peer groups were targeted for reductions in their 1994–95 funding — the Wellesley Hospital, the Toronto Hospital, Mount Sinai Hospital, St. Joseph's Health Centre and Toronto East General and Orthopaedic Hospital, Toronto. Overall, 22 hospitals were recommended for such cuts, which would result in a total reduction of \$21 522 013 (Table 7).

Although the hospitals affected would find these reductions painful, the recommended decreases could have

Hospital	Total cost, \$	Acute inpatient cost, \$	Weighted cases	Average cost per weighted case, \$
Teaching hospitals with a high CMI			ACT House of Philips	3 339
Hamilton Civic	231 080 185	164 826 912	49 073	3 359
Kingston General	123 153 534	83 229 312	26 478	3 143
University, London	143 230 421	95 301 411	27 752	3 434
Victoria, London	239 661 069	148 474 409	43 756	3 393
Ottawa Civic	257 212 743	179 721 266	52 637	3 414
Ottawa General	156 746 190	100 103 242	32 728	3 059
St. Michael's, Toronto	159 944 007	98 344 439	30 544	3 220
Toronto*	471 360 850	263 993 396	76 554	3 448
Wellesley, Toronto*	130 653 951	76 702 643	22 261	3 446
Sunnybrook Health Science	100 000 001	70 702 010		
Centre, North York	251 227 389	107 758 413	33 085	3 257
Teaching hospitals with a low CMI	201 227 000	107 700 110	00 000	3 185
Chedoke–McMaster, Hamilton	193 914 259	70 551 634	21 410	3 295
St. Joseph's, Hamilton	154 660 574	89 342 331	30 239	2 955
Hotel Dieu, Kingston	57 918 341	35 765 691	12 199	2 932
St. Joseph's Health Centre,	37 310 341	00 700 001	12 100	2 002
London	134 315 305	92 987 097	28 409	3 273
Mount Sinai, Toronto*	144 294 196	93 510 650	27 703	3 376
Womens' College, Toronto	82 185 448	50 859 714	15 992	3 180
Hospitals with 400 or more beds	02 103 440	30 033 7 14	10 002	2 488
Peel Memorial, Brampton	96 968 337	55 789 263	24 011	2 323
Kitchener–Waterloo, Kitchener	97 190 985	55 555 341	22 126	2 511
	108 956 889	60 978 579	28 217	2 161
Mississauga	115 723 747	59 185 435	26 359	2 245
Oshawa General	113 /23 /4/	39 103 433	20 333	2 245
St. Joseph's Health Centre, Toronto*	107 295 261	58 576 944	20 867	2 807
Toronto East General and	107 293 201	30 370 344	20 007	2 001
	114 558 860	77 134 309	25 197	3 061
Orthopaedic*	68 717 030	50 226 551	19 499	2 576
Etobicoke General North York General	94 307 796	56 940 371	23 590	2 414
	34 307 790	30 340 07 1	20 000	4 11
Centenary Health Centre,	102 997 012	60 994 445	22 617	2 697
Scarborough Scarborough General	108 092 091	62 066 105	27 601	2 249

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been more drastic. Consider the hypothetical data in Table 8. If the hospitals had been brought to the average cost per weighted case for their peer group in 1994–95, significant amounts of funds would have been trans-

200-399 beds

100-199 beds

50-99 beds

< 50 beds

Total

ferred among hospitals. In the peer group of teaching hospitals with high CMIs, for example, the Toronto Hospital would have had its budget reduced by \$8 381 298, whereas the Ottawa General Hospital would have

4

5

8

0

22

41

25

37

56

185

Table 7: Recommended reductions in funding for the 1994-95 fiscal year for peer groups of Ontario hospitals² Total No. of hospitals No. of hospitals in peer group affected Peer group reductions, \$ Teaching hospitals with a high CMI 1 842 874 10 2 Teaching hospitals with a low CMI 2 375 728 6 Hospitals > 399 beds 2 6 785 563 10

4 103 392

4 031 329

2 383 127

21 522 013

Table 8: Hypothetical reallocation of funding to Ontario hospitals for the 1994–95 fiscal year if funding were adjusted based on the peer-group average cost per weighted case

Hospital	Hypothetical revenue for inpatient care,* \$	1992-93 acute inpatient cost, \$	Difference, \$ (and %
Teaching hospitals with a high CMI			ve con la manage de principa
Hamilton Civic	163 853 652	164 826 912	- 973 260 (- 0.59°
Kingston General	88 409 451	83 229 312	+ 5 180 139 (+ 6.22
University	92 663 309	95 301 411	- 2 638 102 (- 2.77)
Victoria	146 100 308	148 474 409	-2374101 (-1.60
Ottawa Civic	175 753 769	179 721 266	- 3 967 497 (- 2.21)
Ottawa General	109 278 062	100 103 242	+ 9 174 820 (+ 9.17)
St. Michael's	101 985 735	98 344 439	+ 3 641 296 (+ 3.70)
Toronto	255 612 098	263 993 396	- 8 381 298 (- 3.17)
Wellesley	74 328 982	76 702 643	- 2 373 661 (- 3.09)
Sunnybrook Health Science	7 4 020 002	10 102 040	2070001 (0.00)
Centre	110 470 077	107 758 413	+ 2 711 664 (+ 2.52)
Teaching hospitals with a low CMI	110 470 077	107 700 410	+2711004 (+2.52)
Chedoke-McMaster	68 192 424	70 551 634	- 2 359 210 (- 3.34)
St. Joseph's, Hamilton	96 313 439	89 342 331	+ 6 971 108 (+ 7.80)
Hotel Dieu	38 854 712	35 765 691	+ 3 089 021 (+ 8.64)
St. Joseph's Health Centre,	00 00 1 7 12	00 700 001	1 0 000 021 (1 0.04)
London	90 484 754	92 987 097	- 2 502 343 (- 2.69)
Mount Sinai	88 236 092	93 510 650	- 5 274 558 (- 5.64)
Womens' College	50 935 696	50 859 714	+ 75 982 (+ 0.15)
Hospitals with 400 or more beds	00 000 000	30 033 7 14	+ 73 902 (+ 0.13)
Peel Memorial	59 746 204	55 789 263	+ 3 956 941 (+ 7.09)
Kitchener-Waterloo	55 055 787	55 555 341	- 499 554 (- 0.90)
Mississauga	70 211 929	60 978 579	+ 9 233 350 (+ 15.14)
Oshawa General	65 588 696	59 185 435	+ 6 403 261 (+ 10.82)
St. Joseph's Health Centre,	00 000 000	00 100 400	+ 0 +00 201 (+ 10.02)
Toronto	51 923 037	58 576 944	- 6 653 907 (- 11.36)
Toronto East General and	0.020007	00 07 0 044	0 000 007 (- 11.00)
Orthopaedic	62 697 309	77 134 309	- 14 437 000 (- 18.72)
Etobicoke General	48 519 063	50 226 551	- 1 707 488 (- 3.40)
North York General	58 698 636	56 940 371	+ 1 758 265 (+ 3.09)
Centenary Health Centre	56 277 535	60 994 445	- 4 666 910 (- 7.66)
Scarborough General	68 679 146	62 066 105	+ 6 613 041 (+ 10.65)

^{*}The number of weighted cases multiplied by the average cost per weighted case for the peer group to which the hospital belongs (from Table 6; figures in Table 6 are rounded and may not yield these products).

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received a budget increase of \$9 174 820. In the peer group of teaching hospitals with low CMIs Mount Sinai Hospital would have had its budget reduced by \$5 274 558, whereas St. Joseph's Hospital, Hamilton, Ont., would have received an increase of \$6 971 108. The Toronto East General and Orthopaedic Hospital, in the peer group of hospitals with 400 or more beds, would have faced a budget reduction of \$14 437 000 and the Mississauga Hospital, Mississauga, Ont., a budget increase of \$9 233 350.

The results of the recommended 1994–95 funding reallocation in Ontario suggest that the physician's role in determining hospital revenue will become even more important. Equity funding no longer means that hospitals with low average costs per weighted case receive additional funding; high average costs per weighted case are now the basis for funding reductions. In both situations physicians strongly influence the average cost per weighted case and, hence, the outcome for the hospital.

Conclusion

If physicians fail to record important information in a medical chart the effect on a hospital could be significant. A higher average cost per weighted case is an immediate effect, but physicians and managers should also be concerned about repercussions in the long term. Many local hospitals are seriously discussing rationalization of services (in Windsor, for example). Coalitions of hospitals (such as the Westcare Group, Toronto, the Scarborough Hospitals Coordinating Council, Scarborough, Ont., and the Toronto Academic Health Sciences Council, Toronto) are trying to plan and manage service rationalization systematically. Such rationalization will be based on political factors, referral patterns, service volumes, clinical expertise, and teaching and research needs, among other criteria. However, a hospital's relative economic efficiency in providing service, as measured by average cost per weighted case and other indicators, will likely be an important criterion in deciding which hospitals will provide which services in the future.

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June 3–4, 1994: Regional Anesthesia '94 Toronto

Dr. Joseph Kay, coordinator, RA '94, Department of Anaesthesia, Sunnybrook Health Science Centre, 2075 Bayview Ave., North York, ON M4N 3M5; tel (416) 480-4864, fax (416) 480-6039

June 9, 1994: Baby-Friendly Initiative: a National Plan for Action — 4th Annual National Workshop for Health Professionals and Policy Makers (cosponsored by Infact Canada, La Leche League and Women's College Hospital) Toronto

Abstract deadline: Apr. 21, 1994

Sylvia Segal, Humber College; tel (416) 675-6622, ext. 4078; fax (416) 675-2015

June 19–22, 1994: 5th Symposium on Violence and Aggression (cosponsored by the Regional Psychiatric Centre [Prairies])

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Aug. 3-7, 1994: 8th Annual Support Organization for Trisomy (SOFT) International Conference — Friendship Has No Boundaries

Toronto

David Whitman or Lisa Boniface, SOFT Canada, 420–760 Brant St., Burlington, ON L7R 4B8; tel (905) 632-7755, fax (905) 632-5997

Oct. 15–16, 1994: 20th International Tuberous Sclerosis Symposium

Arlington, Va.

Dr. Vicky H. Whittemore, medical director, National Tuberous Sclerosis Association, National Headquarters, 120–8000 Corporate Dr., Landover, MD 20785; tel (301) 459-9888 or 1-800-225-NTSA, fax (301) 459-0394

Oct. 24–26, 1994: Bioethics: 2nd World Congress (sponsored by the International Association of Bioethics)
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